



Welcome to The Seneca Group!

Below please find some basic steps for accessing information about your accounts on-line where you will find claim information, claim forms, etc.

Step #1: Go to www.thesenecagroup.com click on the “Split Funded Member Login”

Step #2: Username = first initial, last name
Example – John Smith = jsmith

Password = Social Security Number – the system will prompt you to change this to a personalized password on your first log-in.



Login

Username:

Password:

[Forgot Password?](#)

Step #3: When you log-in with your initial password, you will then have the opportunity to create your own personalized password.

Please change your login information
Change Username and Password

Username:*

New Password:*

Confirm Password:*

Security Question:*

Answer:*

Email:

By providing an email address, you will receive communications from TPA eXchange, Inc. electronically about your benefits in lieu of paper documents. Your email address will not be shared or used for any other purpose.

Step #4 Once officially registered, you will have access to your account Information as shown below.

What would you like to do?



FILE CLAIMS

Allows you to submit claims for those plans you are currently enrolled in.



MY ACCOUNT

- Account Balances
- Payment History
- Enrollment Summary



MY INFORMATION

- Profile
- Bank Accounts
- Debit Cards



PLANS

Where you go to see plan descriptions and related documents.



FORMS

Where you go to download forms.

Please feel free to call TPA eXchange, Inc. at 877-224-8061 with any questions.